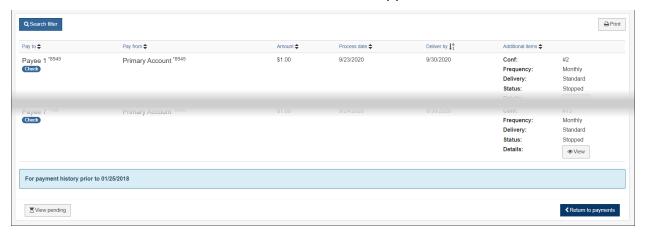# Consumer Bill Pay

Payment history prior to (05/09/2024)

Subscribers can access their prior payment history by navigating to **Payments** > *History* **View more**. Scroll to the bottom of the results displayed and click **For payment history prior to (MM/DD/YYYY).**

- The date represents the first payment file pickup date.
- The history within the link is not subject to the time frames associated with iPay Solutions storage.
- If no data exists for a subscriber, the link will not appear.

Pre-Conversion History Results

Subscribers are taken to a new page showing transactions with limited information. Results can be filtered by the payee name and viewed in either PDF or Excel.

All names appearing in this document were created using a random name generator. Any resemblance to any person living or dead is purely coincidental.

** Product enhancements are continually implemented to provide a better user experience; therefore, screens in this guide may not reflect the most current view of bill pay products.*