

## Consumer Bill Pay

### Payment history prior to (05/09/2024)

Subscribers can access their prior payment history by navigating to **Payments** > *History* **View more**. Scroll to the bottom of the results displayed and click **For payment history prior to (MM/DD/YYYY)**.

- The date represents the first payment file pickup date.
- The history within the link is not subject to the time frames associated with iPay Solutions storage.
- If no data exists for a subscriber, the link will not appear.

The screenshot shows a table with columns: Pay to, Pay from, Amount, Process date, Deliver by, and Additional Items. Two rows are visible, both for 'Primary Account \*8945' with an amount of '\$1.00' and process date of '9/23/2020'. A button 'Check' is next to each row. Below the table, a blue box contains the text 'For payment history prior to 01/25/2018'. At the bottom, there are buttons for 'View pending' and 'Return to payments'.

Pay to	Pay from	Amount	Process date	Deliver by	Additional Items
Payee 1 *8945 <a href="#">Check</a>	Primary Account *8945	\$1.00	9/23/2020	9/30/2020	Conf: #2 Frequency: Monthly Delivery: Standard Status: Stopped Details: <a href="#">View</a>
Payee 7 *8945 <a href="#">Check</a>	Primary Account *8945	\$1.00	9/24/2020	9/30/2020	Conf: #13 Frequency: Monthly Delivery: Standard Status: Stopped Details: <a href="#">View</a>

For payment history prior to 01/25/2018

[View pending](#) [Return to payments](#)

### Pre-Conversion History Results

Subscribers are taken to a new page showing transactions with limited information. Results can be filtered by the payee name and viewed in either PDF or Excel.

The screenshot shows a page titled 'Prior payment history'. It has buttons for 'View history', 'View in', and 'Payees'. A 'Print' button is in the top right. Below the buttons is a table with columns: Payee name, Payee account number, Payment date, and Payment amount. One row is visible for 'Companypayee\_56' with account number '\*1234', payment date '01/25/2018', and amount '\$150.00'. At the bottom, there are buttons for 'View pending' and 'Return to payments'.

Payee name	Payee account number	Payment date	Payment amount
Companypayee_56	*1234	01/25/2018	\$150.00

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[View pending](#) [Return to payments](#)

*\*All names appearing in this document were created using a random name generator. Any resemblance to any person living or dead is purely coincidental.*

*\*\* Product enhancements are continually implemented to provide a better user experience; therefore, screens in this guide may not reflect the most current view of bill pay products.*